

Our Important Things

September 2019

MESSAGE FROM THE PRESIDENT

Issue #28

Travel + Changes in Little Rock

September was a very busy month with a lot of travel. My first trip was to Little Rock. We just completed our first phase of renovating our building there, which included a new coat of paint, adding a gym and leasing out part of the building that we no longer needed. While there I added the finishing touches to the renovations. I also worked through a transition plan with Jody Keene. Jody decided that he would like to transition from GM to a Sales Specialist for Lineage. Jody made the determination that his best place on the team would be driving high end solution sales. Jody is a rare person who can step back and evaluate himself. He determined that he would be better suited in a different position within the company, and then he had the courage to make the change. Jody has been with Lineage Little Rock for 21 years and I am looking forward to his next 20 + years. I would like to thank Jody for his loyalty and integrity. He will shine bright in his new role.

-Richard Williams, CEO

New Buffalo Building: Complete

[NY] After nearly a year of planning and renovating, the new Buffalo building is finally complete. Check out the photos!



September Work Anniversaries

We appreciate you and your continued services at Lineage!

September Birthdays

Happy Birthday to the following employees:

Arlon Brown, AR	12 years
Caitlin Keune, AR	2 years
Jody Keene, AR	21 years
Clayton Boltz, KS	3 years
Jo Winney, KS	1 years
Kim Workman, KS	1 years
Suwadu James, NC	2 years
Jennifer Hanulewicz, NY	13 years
Richard Field, NY	13 years
Michael Jaworski, NY	8 years
Robert Brown, NY	7 years
Marybeth Newman, NY	7 years
Stephen Nelson, NY	7 years
Charles Sharman, NY	7 years
Megan Parzynski, NY	6 years

Jack Allen, KS
Jason Burgee, KS
Scott Huguenin, KS
Anne Finn, KS
Jerry Henderson, KS
Thomas Mey, KS
Cynthia Christoff, NY

September New Hires

Lance Smith, AR
Cynthia Christoff, NY
Stephanie Greer, NC
Rosalind Logan, NC

Employees of the Month: August 2019



AR

Admin: Jodi Grace
Service: Rober Atchley – 94.88%

NC

Admin: Kathy Jones

KS

Admin: Anne Finn
Sales: Jason Burgee - \$72,000
Service: Mark Whittington - 92.71%

KS-LMS

Flats/Meters: Tabitha Gilner
Presort: Dean Gilner
Drivers: Henry Lightfoot

Welcome to Little Rock, Lance Smith

[AR] Little Rock welcome a new GM. Lance Smith comes to Lineage with over 17 years of experience working in Sales and Sales Management at major Fortune 500 Tech Companies. Coming from Hewlett Packard, Lance bring extensive knowledge about the industry along with new ideas on growth within Lineage. Lance resides in Conway with his wife of 21 years. He was two sons, one in college and the other in 5th grade as well as two rescue dogs. In his spare time he likes keeping up with his children and spending time outdoors (hiking, skiing). Welcome to Lineage, Lance!



Talk Like A Pirate Day

[AR] On September 19, Little Rock celebrated National Talk Like a Pirate Day while also wearing traditional pirate gear (bandana, gold earring and eye patch), of course! ARGHHH MATEYS!



Brad Owens Gets Promoted

[AR] Brad began as the Service Administrator & Part Time Technician in February of 2015. On October 1, 2019 he was promoted to a fulltime Field Technician II position.

“Brad has traits indicative of the Core Values of Lineage. His professional growth within the company has been with a passion for the pursuit of excellence. Brad currently has a KPI average of 93.45% as of August 2019. Brad has also been Technician of the month five times, and is well on the way to achieving his goal of being the Technician of the Year 2019 for Lineage – LR. During the past year, Brad has also helped train new Service Admin personnel. Compassion and integrity in his personal life has led to the nomination Brad this month by the Caring Team for the “Caught Caring” Award for his act of integrity during a recent family outing.”

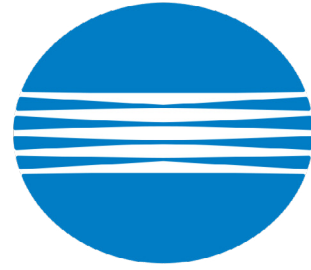
-Dana Deguisne

Congratulations, Brad!



Konica Minolta Expansion

[KS] We are pleased to announce that as of August 29, 2019 Lineage is now an Authorized Konica Minolta Dealer in the Rochester area. The following counties have been added to the territory: Chautauqua, Genesee, Livingston, Monroe, Ontario, Wayne & Wyoming.



KONICA MINOLTA

Another Bundle of Joy

[NC] Congrats are in order to Paul and Diane Klein for becoming a grandparents this month to beautiful baby Maia!



KS Annual Office Picnic

[KS] Kansas City held their first annual office picnic this past Saturday in Lenexa, KS complete with a bouncy house and of course food!

“Almost as soon as the last item was packed up at the end, the rain began again. God is great! Thanks to Lineage Corporate for encouraging such outings in the offices and to the spirit and comradery of our KC folks. A big shout out to Carrie Hewitt for helping orchestrate, the Caring Team for the castle, and some up-and-beyond extra effort from Jo Winney and Dustin Allen.”

- Tony Ambrosia, GM Lineage Kansas



Ronald McDonald Pop Tab Drive

[KS] Lineage Kansas and Lineage Mailing Services battled it out for the chance at a pizza party with pop tabs! In the end, Lineage Kansas came out on top by 0.5 ounces, leading with 11lbs and 9.8oz of tabs. Lineage Mailing Services finished with 11lbs 9.3oz.

“Most importantly of all, children and parents visiting the KC Ronald McDonald House are the true winners. A local recycling company buys all tabs donated to RMH at top of market recycling cost, and then in addition matches all tallied money with their own donation.” -Tony Ambrosia, General Manager Lineage KS



October Holidays

Mark your Calendars!

Important (and COOL) October Holidays/Events

- National Breast Cancer Awareness Month
- National Dental Hygiene Month
- Emotional Wellness Month
- Tackling Hunger Month
- National Cyber Security Awareness Month
- October 4 – National Taco Day
- October 10 – World Mental Health Day
- October 16 – National Boss's Day
- October 17 – Get to Know Your Customers Day
- October 17 – National Pasta Day
- October 26 – National Pumpkin Day
- October 28 – National Chocolate Day
- October 31 – Halloween



If there are any recipes, ideas or stories that you would like featured within our newsletter, please feel free to reach out to bwoodland@trustlineage.com